



All India IDBI Officers' Association

1st Floor, IDBI Tower, Cuffe Parade, Mumbai - 400 005

(Registration No. ALC - KARYASAN - 17-10311)

website : www.aiidbioa.net (Affiliated to AIBOA)



Correspondence Address : All India IDBI Officers' Association, c/o IDBI Bank, Main Road, GUDIVADA - 521 301, Krishna Dist., A.P.

Correspondence Address: All India IDBI Officers' Association, c/o IDBI Bank, 3rd Floor, Mission Road, Bengaluru - 560027

Bengaluru,
January 01, 2022.

To

The Managing Director & Chief Executive Officer,
IDBI Bank,
Head Office, IDBI Tower,
Mumbai – 400005.

Respected Sir,

Sub:- Request for issuance of Head Office Circular on “Branch Categorization” –
Reg.,

Ref:- (i) Greetings for New Financial Year message dt. April 01, 2021 from DMD (SK)
(ii) Our Letter dated June 15, 2020 to DMD (SK) of the Bank
(iii) Our Letter dated July 09, 2019 to the MD & CEO of the Bank
(iv) Our Strike Notice dated March 15, 2019 to the MD & CEO of the Bank
(v) Our Letter dated March 02, 2019 to the MD & CEO of the Bank
(vi) Our Letter dated March 23, 2018 to the MD & CEO of the Bank
(vii) Our Letter dated February 19, 2018 to the MD & CEO of the Bank
(viii) Our letter dated November 10, 2017 to the MD & CEO of the Bank

We wish you and your family members a **very happy and prosperous New Year 2022**.

2. The Officers' Body of the Bank, i.e., “All India IDBI Officers' Association” felt **happy** when it was mentioned in the message dated April 01, 2021 from DMD (SK) that “Branch Categorization” will be launched in the Bank **soon**.

3. However, we are **very sorry** to note that even after lapse of “**nine months**” from the date of the message from DMD (SK) the Head Office Circular on “Branch Categorization” is **yet** to be issued.

4. It is **very unfortunate** that the various efforts made by us through the above referred Letters over the past **four long years** for convincing the Bank on the need for issuance of Head Office Circular on “Branch Categorization” have not produced any desired result expected of it.

5. Non-issuance of Head Office Circular on “Branch Categorization” has been resulting in **rampant and huge mismatch** as between the **Total Business of the Branch** (Deposits + Advances) and the Grade of the Officer posted as **Branch Head** i.e., **Supervisor** for heading the Branch which in turn resulted in issues on **Supervisory Control Function & Compliance Culture**.



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6. Many Junior Level Officers **up to Grade 'C'** have been heading such Branches which are **much higher** in terms of total business of the respective Branch when compared with their present Grade putting both the Junior Level Officers i.e., Branch Staff as well as the Bank into various kinds of **risk** (operation risk, business risk and reputation risk, etc.,).

7. It is a fact that each **Branch** of the Bank is acting as THE FACE OF THE BANK. In such case, it is our **primary responsibility** to ensure posting of suitable Grade Officer as Branch Head (Supervisor) in relation to the Total Business of the respective Branch and also posting of sufficient number of Officers in the Branch in relation to the prospective business opportunities of the Branch.

8. There is an **urgent need** to issue Head Office Circular on "Branch Categorization" in line with various instructions/guidelines issued by (a) Reserve Bank of India (b) Department of Financial Services, Ministry of Finance and (c) Indian Banks' Association from time to time to ensure not only the following but also that the **message** given by DMD (SK) is **not false**:

- a) To improve compliance culture
- b) To improve supervisory control function
- c) To improve house keeping
- d) To strength the internal controls

9. Top Twenty Branches out of the Branches identified for on-site inspection by **Statutory Central Auditors (SCAs)** for Statutory Audit (F.Y. 2020-21) as per Head Office Circular dated February 20, 2021 should be headed by Branch Heads of "**Grade 'E' & above**" keeping in view of the total business of each of the Top Twenty Branches.

Hence, we **respectfully** request once again for issuance of Head Office Circular on "Branch Categorization" as requested above by **January 31, 2022** in order to implement the same w.e.f. April 01, 2022 to protect the interest of the Bank as well as the Officers working in Branch roles.

Thanking you,

Yours faithfully,

Vithal Koteswara Rao A.V.
GENERAL SECRETARY

Copy to

Shri Samuel Joseph Jebaraj, Deputy Managing Director, IDBI Bank, Head Office, Mumbai.

Shri Suresh K. Khatanhar, Deputy Managing Director, IDBI Bank, Head Office, Mumbai.